ITHACA CREEK STATE SCHOOL P&C OUTSIDE SCHOOL HOURS CARE

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OSHC Payments Information Sheet

The Ezidebit OSHC Payments system

- OSHC uses a direct debit system for families to make payments. This is a low administration, easy solution for both families and the OSHC team.
- The system is called Ezidebit. It automatically debits the amount owing on your account from a nominated bank account or credit card.
- This payment system includes regulars, casual users and parents outside of the school who may enrol for Holiday Club.
- Payment amounts are shown on the account you receive the same week, and are based on your child’s attendance at OSHC the previous week.

When are payments debited?

- Statements go out to families every Monday for actual attendances the week before and payments come out on Thursdays.
- When registering for Ezidebit, families are able to nominate whether they prefer either a weekly or a fortnightly payment schedule.

Why does OSHC use a direct debit process?

- It saves families time and effort.
- It reduces the amount of administration required to reconcile payments.
- It enables the OSHC team to focus on what’s important – our children.

What are the costs associated with this service?

- OSHC covers all initial set up costs for families.
- In addition to their OSHC fees, families pay a transaction fee for each payment:
  - Direct Debit from a nominated bank account is 88 cents per transaction.
  - Credit card transactions are charged at 1.87% or a minimum of 88 cents. (Visa and Mastercard only).

What do I need to do?

- All OSHC families are required to complete and return a Direct Debit Request form when they begin using the service.
- Forms are available on line via the OSHC website or may be picked up at OSHC.
- On the form:
  - Customer Reference – first and last names of the child/ren
  - Start Date – first Thursday that payment is to be debited
  - Max Debit Amt – maximum amount that can be debited at one time.

Any general concerns or questions may be emailed to ithaoshc@bigpond.net.au.

Last updated: 9 Nov 2012